Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name THE ARTFUL FAMILY ENRICHMENT CENTER LLC	Program Number 000000100403	Program Type Child Care Center
Address 702 RAFF RD SW CANTON OH 44710		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA WASHINGTON	Inspection Day 04/23/2026	Begin Time 10:00 AM	End Time 2:05 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	2	1	1	0

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
PRESCHOOL 2	3 years to < 4 years	1 to 8	NAP 2:00 PM
INFANTS 2	12 months to < 18 months	1 to 3	NAP 2:00 PM
TODDLERS 2	18 months to < 30 months	2 to 6	NAP 2:00 PM
TODDLERS 1	18 months to < 30 months	1 to 6	NAP 2:00 PM
PRESCHOOL 1	3 years to < 4 years	1 to 5	NAP 2:00 PM
TODDLERS	30 months to < 36 months	1 to 7	NAP 2:00 PM
PRE K	4 years to < 5 years	2 to 5	NAP 2:00 PM

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Allegation: Teachers were using prohibited guidance and management techniques on children as indicated below.

Determination: Substantiated

Findings: During the inspection, it was determined that a child-care staff member had abused, endangered, or neglected a child by using cruel, harsh, unusual, or extreme techniques in that a teacher pushed a table into a child abdominal area to pin him to the wall to prevent him from running out of the classroom, a child was resting on a cot and a teacher flipped him out of the cot and took the cot. Children were being roughly handled by teachers such as but not limited to yanking on, pulling and dragging them by their arms. Child care staff members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately.

Rule 5180:2-12-03 requires the program to notify parents when a serious risk non-compliance is cited. The notification must inform parents of the serious risk non-compliance and include the Department of Children and Youth website and location of further information regarding the determination. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed and a copy of the written parent notification, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 06/20/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Ohio Department of Children & Youth

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Findings: During the inspection, it was determined that additional Child Care Staff Members had used other inappropriate techniques as listed in numbers 7 and 12 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area (a child was strapped into a stroller for more than 20 minutes as a form of discipline);
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children; (a child was laying/sleeping on their cot and a teacher walked over and flipped the cot with him on it, causing him to be flipped to the ground)
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use; (a child was not given snack because the child would not clean up toys)
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/15/2026

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

Department of Children & Youth