Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name JRC LEARNING CENTER	Program Number 000000100788	Program Type Child Care Center
Address 2213 14TH STREET NE CANTON OH 44705		County STARK

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/29/2026	Begin Time 8:40 AM	End Time 1:00 PM	Reviewer: TONYA WASHINGTON

Summary of Findings			
No. Requirements Verified 4	No. Requirements with Non-compliances 3		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
PRESCHOOL 1	3 years to < 4 years	1 to 10		IN COMPLIANCE
TODDLERS 1	18 months to < 30 months	1 to 7		IN COMPLIANCE
SCHOOL AGE	School-Age to < 11 years	1 to 16		IN COMPLIANCE
INFANT 1	0 to < 12 months	2 to 4		IN COMPLIANCE
INFANT 2	0 to < 12 months	2 to 5		IN COMPLIANCE

PRESCHOOL 4	3 years to < 4 years	1 to 6		IN COMPLIANCE
TODDLER 2	18 months to < 30 months	2 to 8		IN COMPLIANCE
PRESCHOOL 3	3 years to < 4 years	2 to 5		IN COMPLIANCE
PRESCHOOL 2	3 years to < 4 years	1 to 11		IN COMPLIANCE

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: CCSM are using corporal punishment on enrolled children, withholding food, and threatening children

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member had used prohibited techniques as a means to control or discipline children.
The following prohibited technique was observed:
A staff person utilized cruel, harsh, unusual or extreme techniques including but not limited to grabbing children by the wrist and twisting, dragging children across the floor, screaming at children, and withholding food.

Child-care staff members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/12/2026

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Rule: 5180:2-12-19 Supervision
Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Allegation: CCSM's are not assisting children with toileting, toddlers are left in soiled diapers all day.

Determination: Substantiated

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child.

The following was observed:
CCSM did not assist a child with toileting in that they were left in dirty soiled diapers all day.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 09/12/2026

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Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: CCSM are sleeping while in ratio.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised.

The following was observed:
A staff member did something unsafe being sleep while in ratio.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/12/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

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Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection