Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name THE SHEPHERD'S GATE CHILD CARE CENTER	Program Number 000000103870	Program Type Child Care Center
Address 10037 EASTON ST NE LOUISVILLE OH 44641		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SARAH HEIL-HINTON	Inspection Day 07/16/2025	Begin Time 3:30 PM	End Time 4:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
1	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Mixed Age Group	18 months to < 30 months	0 to 0	The complaint investigation was conducted over the phone as the program closed until the infestation was taken care of by a pest control company.

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-13 Sanitary Equipment and Environment
Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: The program has a colony of bats living inside the building.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation of bats. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. The program is working with Stark County Health District and a pest control company. A written response for this rule noncompliance is required.

Risk Level: Low

Corrective Action Plan Due: 08/27/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection