Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000104265	Program Type Child Care Center
Address 3101 GRAHAM RD STOW OH 44224		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 06/12/2024	Begin Time 10:00 AM	End Time 11:40 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
7	4	0	0	4

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants	0 to < 12 months	2 to 5	Infant activities
Preschool	3 years to < 4 years	1 to 11	Table toys
PreK	4 years to < 5 years	2 to 15	Art activity
School Age	School-Age to < 11 years	2 to 20	Centers
Toddlers	18 months to < 30 months	2 to 11	Play time; diapering

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-13 Sanitary Equipment and Environment
Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: A restroom is unsanitary.

Determination: Substantiated

Findings: During the inspection, it was observed that unsanitary conditions, as noted in numbers 6, 9 below, were in the Toddler and PreK/Preschool restrooms:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. A toilet was not flushed in the PreK/Preschool restroom.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.
9. Other: A toilet was observed to be not functioning in the PreK/Preschool restroom. This toilet was covered with a plastic bag, but was visibly soiled beneath the bag. Children use this restroom independently. Child care staff members stated that the toilet had been overflowing and not working for some time. Additionally, a toddler toilet bowl was observed to be visibly soiled.

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/12/2024

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Diapering and Toilet Training
Code: The program staff is required to change wet or soiled diapers immediately.

Allegation: Diapers are not changed as required.

Determination: Substantiated

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number 3 below:

1. Diapers were not checked and immediately changed when needed;
2. Diapers not checked regularly;
3. Diapers were not changed immediately when found to be wet or soiled. This was confirmed by several child care staff member interview statements.

4. Other.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/12/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-17 Daily Outdoor Play
Code: The program is required to provide daily outdoor play for all children.

Findings: During the inspection, it was determined that daily outdoor play was not provided for the Toddler group. Child care staff member interviews revealed that the Toddler group has not played outside for one month. Technical assistance

was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/12/2024

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Outdoor Space Requirements
Code: The program is required to have an outdoor play space free from trash and foreign objects.

Findings: During the inspection, it was determined that the outdoor play space was not free of trash or foreign objects as noted in number 8 below:

1. The outdoor area was littered with trash.
2. The trash can was missing a lid.
3. The trash can was not emptied from the day(s) before.
4. The trash can was overflowing with trash.
5. The trash can was infested with insects.
6. The trash can was visibly dirty.
7. There was broken glass.
8. There were tall weeds and tall grass.
9. There was poison ivy.
10. There were tree branches.
11. There was mold visible.
12. There were thistles with prickers.
13. There were bird droppings.
14. The sandbox was contaminated.
15. Other.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/12/2024