Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>CHILDTIME LEARNING CENTER | Program Number<br>000000104265 | Program Type<br>Child Care Center |
| Address<br>3101 GRAHAM RD STOW OH 44224 | | County<br>SUMMIT |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) BETH RAGLE | Inspection Day<br>06/16/2026 | Begin Time<br>10:35 AM | End Time<br>1:10 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 4 | 2 | 0 | 1 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Infant 1 | 0 to < 12 months | 1 to 1 | 11:00 a.m. - Nap |
| Infant 2 | 12 months to < 18 months | 1 to 5 | 11:30 a.m. - Lunch |
| Toddlers | 18 months to < 30 months | 2 to 8 | 10:40 a.m. - Outdoor play |
| Preschool | 3 years to < 4 years | 1 to 9 | 10:40 a.m. - Transition to outdoor play |
| PreK | 4 years to < 5 years | 1 to 11 | 10:40 a.m. - Outdoor play |
| School Age | School-Age to < 11 years | 2 to 22 | 12:00 p.m. - Lunch |

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## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**No Complaints were observed during this inspection.**

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**Domain:04 Indoor/Outdoor Space**

Rule: 5180:2-12-11 Outdoor Play Fall Zones
Code: The program is required to provide adequate fall surface for the outdoor play space.

Findings: During the inspection, it was determined that the playground did not have adequate fall surface under and around equipment as noted in number 1 below:

1. No fall surface. - A portable slide was placed directly on the blacktop on the Preschool playground. Children were observed using the slide.

2. Adequate fall surface to soften the impact of a fall
3. Adequate fall surface to soften the impact of a fall that extended the length of the required fall zone
4. Other

With any equipment designed for climbing, swinging, bouncing, or sliding, resilient material, as specified in Appendix A, needs to be added in order to protect children in the event of a fall. Submit the program's corrective action plan, which includes written verification of the discontinued use of this equipment until corrections are made along with a description of the resilient material added, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/17/2026

## Low Risk Non-Compliances

**Domain:08 Staff Files**

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Code: The program administrator is required to have hours of availability to meet with parents and have the hours posted in a noticeable location.

Findings: During the inspection, it was determined that the administrator's hours of availability were not posted in a noticeable location. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 07/17/2026