Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000105136	Program Type Child Care Center
Address 186 PORTAGE TRAIL EXT. CUYAHOGA FALLS OH 44223		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 02/03/2026	Begin Time 1:30 PM	End Time 4:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
9	4	0	1	3

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Preschool and PreK Combined	3 years to < 4 years	1 to 11	1:30 - Nap
Toddlers	18 months to < 30 months	1 to 12	1:50 - Nap
Infants	0 to < 12 months	1 to 3	2:00 - Infant activities
School Age	School-Age to < 11 years	1 to 14	3:35 - After school arrival

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe or inappropriate.

Allegation: Child care staff members were involved in a verbal argument and used inappropriate language in front of the children.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe or inappropriate as noted in numbers 1, 4 below:

1. Verbal argument involving adults.
2. Staff member(s) allowed child(ren) to do something unsafe.
3. Staff member(s) did something unsafe.
4. Children were exposed to inappropriate language by staff members.
5. Other.

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/08/2026

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not following staff-child ratio requirements.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member for 13 children was determined to have occurred for the Preschool and PreK combined group when the situation in number 7 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.

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6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/08/2026

Domain:05 Health & Safety

Rule: 5180:2-12-16 Management of Communicable Disease
Code: The program is required to isolate and/or discharge any child demonstrating symptoms listed in rule.

Allegation: Children are not sent home when they are ill.

Determination: Substantiated

Findings: During the inspection, it was determined that a child was not isolated or discharged for demonstrating symptoms listed on appendix B of this rule as noted in numbers 1, 12 below:

1. Temperature of at least one hundred and one degrees Fahrenheit (one hundred degrees Fahrenheit if taken axillary), when in combination with any other sign or symptom of illness
2. Diarrhea as described in rule
3. Severe coughing as described in rule
4. Difficult or rapid breathing
5. Yellowish skin or eyes
6. Redness of the eye or eyelid as described in rule
7. Untreated infected skin patches as described in rule
8. Unusually dark urine or stool as described in rule
9. Stiff neck with elevated temperature
10. Evidence of lice, etc. as described in rule
11. Sore throat or difficulty in swallowing
12. Vomiting as described in rule

Technical assistance was provided at the time of inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

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Risk Level: Low

Corrective Action Plan Due: 03/08/2026

Domain:05 Health & Safety

Rule: 5180:2-12-16 Management of Communicable Disease
Code: The program is required to notify parents of children exposed to a communicable disease by the end of the next day.

Allegation: Families are not notified of illnesses at the program.

Determination: Substantiated

Findings: During the inspection, it was determined that parents were not informed by the end of the next day of program operation that their child had been exposed to a communicable disease, as required. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 03/08/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection