Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000105137	Program Type Child Care Center
Address 555 WHITE POND DRIVE AKRON OH 44320		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 05/01/2025	Begin Time 10:15 AM	End Time 12:50 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
8	7	0	1	6

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Older Infants and Toddlers Combined	12 months to < 18 months	2 to 17	Out of compliance; free play
Preschool and PreK Combined	3 years to < 4 years	2 to 31	Out of compliance; free play
Infant 1	0 to < 12 months	1 to 5	Infant activities

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:00 License & Approvals

Rule: 5180:2-12-02 Current Information
Code: The rule requires the program to request an administrator amendment, and submit qualifications for a new administrator, within thirty days of the change.

Allegation: There is no administrator.

Determination: Substantiated

Findings: During the inspection, it was determined that a change of administrator had been made and the owner or administrator had failed to submit qualifications for the new administrator within 30 days. A license is only valid for the licensee, administrator, address and license capacity designated on the license. Technical assistance was provided, and as discussed, submit the request to amend the license and the required documentation, through the licensing system, OCLQS.

Risk Level: Low

Corrective Action Plan Due: 06/04/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The program is not following staff-child ratio requirements.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for different groups, as noted below:

The ratio determined for the combined infant and toddler group was 2 Child Care Staff Members for 17 children. Additionally, a ratio of 2 Child Care Staff Members for 31 children was determined for the combined preschool and prekindergarten group.

Additional staff members must be hired, or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/04/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to meet each child's basic, developmental, behavioral and special needs.

Department of Children & Youth

Allegation: Noses are not wiped.

Determination: Substantiated

Findings: During the inspection, it was determined that child-care staff did not meet the basic needs of a child as noted in number 5 below:

1. Assisting children with toileting
2. Assisting children with handwashing
3. Assisting children with basic hygiene
4. Responding appropriately to a child in distress
5. Assisting a child wiping his/her nose
6. Washing a child's face
7. Assisting a child in tying his/her shoes
8. Assisting a child in changing his/her clothes when needed
9. A child's developmental needs were not met
10. A child's behavioral needs were not met
11. Parental preferences, that were not in conflict with a licensing rule, were not followed

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 06/04/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Group Size
Code: The program is required to maintain the appropriate group size for each group of children served.

Allegation: Group sizes are too large.

Determination: Substantiated

Findings: During the inspection, group size limitations were not maintained for the group of infants and toddlers combined, as there were 17 children grouped together; and for the group of preschool and prekindergarten children, as there were 31 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 06/04/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Department of Children & Youth

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Equipment
Code: The program is required to use equipment, that is safe and hazard free, according to the manufacturer's guidelines. Fans, air conditioners, heat pumps, and space heaters must be inaccessible to children. The program is required to refrain from using trampolines, ball pits and inflatable equipment intended for climbing and bouncing, including but not limited to slides and bounce houses.

Findings: During the inspection, equipment was determined to be unsafe, hazardous to children, or in need of repair as noted in numbers 5, 8, 18 below:

1. Manufacturer's guidelines were not followed.
2. The straps were missing.
3. The straps were attached but were not used.
4. The straps were attached and were used but were not used in a safe manner.
5. The equipment had sharp points or corners. (broken bookshelf in the PreK room).
6. The equipment had splinters.
7. The equipment had protruding nails.
8. The equipment had loose or rusty parts. (cubby door hinges broken in the PreK room).
9. The equipment had paint which contains lead or other poisonous materials.
10. The equipment had hazardous features.

Ohio Department of Children & Youth

11. A fan was unstable and could easily tip over.
12. A fan had openings a finger could enter.
13. The pipes from the heat pump felt hot to the touch
14. A space heater felt hot to the touch
15. The position of a space heater was a tripping hazard
16. The air conditioning unit was not enclosed and was accessible to children on the playground.
17. A ball pit, trampoline, inflatable bounce house, inflatable slide, or inflatable equipment used for climbing and bouncing was used.
18. Other: The plastic mirror in the Toddler room was cracked.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/04/2025

Domain:03 Postings & Equipment

Rule: 5180:2-12-17 Materials and Equipment
Code: The program is required to provide equipment appropriate for the children in the program in sufficient quantities that all children can be actively involved. Play materials must be accessible to the children and arranged in an orderly manner.

Findings: During the inspection, it was determined that equipment, materials and furnishings provided for indoor and outdoor play did not meet the requirement of the rule as noted in numbers 2, 3 below.

1. Equipment and materials were not varied and adequate to meet the developmental needs of the children.
2. Equipment and materials were not provided in a sufficient quantity that each child can be actively involved in an activity.
3. Play materials were not readily accessible to the children in the Toddler classroom.
4. Play materials were not arranged in an orderly manner so that children have opportunities to select, remove and replace play materials with minimal assistance during the day in the classroom.
5. Durable, child-sized or safely adapted furniture was not provided for children in the classroom.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 06/04/2025

Domain:04 Indoor/Outdoor Space

Rule: 5180:2-12-11 Separation of Children Under 2 1/2 Years
Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined that 17 children were in attendance in the toddler room at one time. The floor space allows for 16 children in this room. The program needs to reduce the number of children in the classroom so there is 35 square feet of space for each child. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/04/2025

Ohio Department of Children & Youth