Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>PLANTING SEEDS OF HOPE CHILDREN'S CENTER | Program Number<br>000000105893 | Program Type<br>Child Care Center |
| Address<br>20 SIXTH STREET S.E. MASSILLON OH 44646 | | County<br>STARK |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) TONYA WASHINGTON | Inspection Day<br>03/14/2025 | Begin Time<br>11:30 AM | End Time<br>1:00 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 1 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| preschool | 3 years to < 4 years | 2 to 11 | lunch |
| infant 1 | 0 to < 12 months | 2 to 7 | nap |
| infant 2 | 18 months to < 30 months | 2 to 5 | nap |
| toddler | 18 months to < 30 months | 2 to 8 | nap |
| prek | 4 years to < 5 years | 2 to 9 | lunch |

Department of Children & Youth

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:07 Diapering & Infant Care**

Rule: 5101:2-12-23 Diapering and Toilet Training
Code: The program staff is required to consult with parents about toileting at home and refrain from forcing a child to sit on the toilet or potty chair.

Allegation: The center did not ensure that toilet training occurred based on a child's readiness and consultation with the parent regarding practices in the child's home.

Determination: Substantiated

Findings: During the inspection, it was determined that the toilet training practice used by Child Care Staff Members did not meet the requirements of the rule, as noted in number 3 below:

1. Children were forced to sit on the toilet or potty chair;
2. Parents/guardians were not consulted regarding practices used at home;
3. A toddler aged child was offered to reduce their schedule from fulltime to parttime and told they will not be able to return to the program after a specified date if they are not potty trained so they could be moved to the preschool group.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 04/16/2025

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

Ohio Department of Children & Youth

## Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

## Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection