Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name A BETTER CHILD CARE CORP	Program Number 000000207607	Program Type Child Care Center
Address 6945 HARRISON AVENUE CINCINNATI OH 45247		County HAMILTON

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Beverly McGlasson	Inspection Day 03/04/2024	Begin Time 9:45 AM	End Time 1:33 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infant 1	0 to < 12 months	1 to 4	
Infant 1	0 to < 12 months	1 to 4	
Infant 2	12 months to < 18 months	1 to 4	
Infant 2	12 months to < 18 months	1 to 4	
Yellow- Young Toddler	18 months to < 30 months	1 to 7	
Yellow- Young Toddler	18 months to < 30 months	1 to 7	
Orange-Older Toddler	18 months to < 30 months	1 to 7	
Orange-Older Toddler	18 months to < 30 months	1 to 7	
Blue-Older Toddler	30 months to < 36 months	1 to 8	
Blue-Older Toddler	30 months to < 36 months	1 to 8	
Green- Preschool	3 years to < 4 years	1 to 9	
Green- Preschool	30 months to < 36 months	2 to 10	Taken while on the playground.
Purple- Young Preschool	3 years to < 4 years	1 to 12	
Purple- Young Preschool	3 years to < 4 years	1 to 8	Taken while on the playground.
Rainbow- Older Preschool	3 years to < 4 years	1 to 15	
Rainbow- Older Preschool	3 years to < 4 years	1 to 11	
Red- Older Preschool	4 years to < 5 years	1 to 10	This ratio included one school-age child that did not have

			school on this day.
Red- Older Preschool	4 years to < 5 years	1 to 10	This ratio included one school-age child that did not have school on this day.

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting
Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number 3 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/03/2024