Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name IMAGINATION STATION ENRICHMENT CENTER, LLC	Program Number 000000307248	Program Type Child Care Center
Address 13349 YORK ROAD NORTH ROYALTON OH 44133		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 07/23/2025	Begin Time 8:30 AM	End Time 10:30 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
6	2	1	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants	0 to < 12 months	3 to 8	Arrival
Toddler 1	18 months to < 30 months	2 to 11	Arrival
Toddler 2	30 months to < 36 months	1 to 4	Arrival
Preschool	3 years to < 4 years	2 to 7	Arrival
Pre-K	4 years to < 5 years	1 to 8	Arrival
Pre-K	4 years to < 5 years	1 to 8	CCSM was in hallway
School-Age	School-Age to < 11 years	1 to 14	Arrival

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe and keep children safe from a potential serious incident or injury.

Allegation: Complainant alleged that children were not adequately supervised.

Determination: Substantiated

Findings: During the inspection, it was determined that over 1 year ago, a child care staff member did not protect a child from a situation determined to be unsafe, which resulted in a serious incident or injury to a child, as noted in number 2 below:

1. Aggressive argument involving adults;
2. Staff member did not follow safety procedures in that a child had accessed another child's emergency medication (EpiPen) which required a call to EMS;
3. Staff member(s) allowed child(ren) to do something unsafe;
4. Staff member(s) did something unsafe;
5. Other [ ].

It was also determined that recently children were inadequately supervised. All program employees must take actions to protect children in care and actively supervise them. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 08/11/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting
Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that over 1 year ago, a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator for an incident as listed in numbers 1 & 2 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/05/2025