Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name ENCHANTED CARE LEARNING CENTER	Program Number 000000410564	Program Type Child Care Center
Address 4392 DAVIDSON RD HILLIARD OH 43026		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Colleen Adkinson	Inspection Day 05/11/2026	Begin Time 11:30 AM	End Time 1:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	3	0	1	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infant 1	0 to < 12 months	0 to 0	Infant 1 and 2 combined today
Infant 2	0 to < 12 months	2 to 8	11:00 AM
Beginner A 1	18 months to < 30 months	1 to 5	11:00 AM
Beginner A 2	30 months to < 36 months	1 to 6	11:00 AM
Beginner B 1	30 months to < 36 months	1 to 8	11:00 AM
Beginner B 2	30 months to < 36 months	1 to 5	11:00 AM
Beginner C	18 months to < 30 months	1 to 7	11:00 AM
Toddler 1 A & B	0 to < 12 months	2 to 8	11:00 AM
Toddler 2 A & B	18 months to < 30 months	2 to 7	11:00 AM

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: It is alleged that teachers are over ratio in the Infant Classroom.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for on multiple occasions, as noted below:
2 CCSM to 13 Infants.
2 CCSM to 16 Infants
1 CCSM to 12 Older Toddlers (2.5-3)

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/18/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Ohio Department of Children & Youth

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Group Size
Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the group of Infants as it was determined there were over 12 Infants grouped together on more than one occassion. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/18/2026

Domain:01 Ratio & Supervision

Rule: 5180:2-12-20 Cots and Napping
Code: The program is required to provide sufficient lighting when the children rest, nap, or sleep.

Findings: During the inspection, it was determined that the area used when children rest, nap or sleep was not lighted sufficiently in the Beginner C classroom to allow childcare staff visual supervision of the children at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 06/18/2026