Department of Children & Youth

Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name SHEPHERD, ROBIN L	Program Number 000000943691449	Program Type FCC - Type B Home
Address 517 WESTVIEW ROAD BEDFORD OH 44146		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Pamelina Rose	Inspection Day 06/30/2025	Begin Time 1:57 PM	End Time 3:15 PM

Summary of Findings				
No. Rules Verified 6	No. Rules with Non-compliances 3	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Mixed Ages	Mixed Age Group	1 to 2	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-13-19 Supervision
Code: The program staff is required to protect children from inappropriate language, conversation, behavior, and media.

Allegation: Alleged provider used inappropriate language and threatened parent when speaking to the parent in front of children in care.

Determination: Substantiated

Findings: During the inspection, it was determined that children were exposed to the inappropriate item in numbers 1,7 below by the provider, an employee, or a child:

1. Language;
2. Conversation;
3. Behavior;
4. Video;
5. Music;
6. Movie.
7. Other Provider stated that she told parent she would let the dog out, if he kept yelling.

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-13-12 Safe Environment
Code:

Allegation: Alleged provider let dog out on a parent creating a dangerous environment.

Determination: Substantiated

Findings: Based upon the investigation, the alleged rule violation was determined unsubstantiated due to Provider stating that she told the parent that she would let her dog from up in the basement if the parent kept yelling. Provider also stated that the dog did come up from the basement and approach the parent with child.

Risk Level:

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Domain: 02 Safe & Sanitary Environment

Rule: 5180:2-13-12 Safe Environment
Code: The program is required to protect children from rodents, insects, and other hazards.

Allegation: Alleged provider let dog out on a parent creating a dangerous environment.

Determination: Substantiated

Findings: During the inspection, it was determined that the following areas being used for child care were not protected from rodents, insects, or other hazards in that the dog was let out of the basement and got off the leash reaching the parent and child. Correct the violation and submit the program's corrective action plan to verify compliance with the requirement of the rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

Domain: 10 Written Policies & Procedures

Rule: 5180:2-13 Written Policies and Procedures
Code: The program's written policies and procedures are to be given to all parents and employees and be available at the program.

Allegation: Alleged provider did not give parent a copy of the program's handbook.

Determination: Substantiated

Findings: During the inspection, it was determined the written policies and procedures were not [given to parents/all employees/available at the program] as required. A copy must be made available onsite for review. Submit the program's corrective action plan to verify compliance with this rule.

Risk Level: Low

Corrective Action Plan Due: 08/06/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Additional Low Risk Non-Compliances were observed during this inspection