Department of Children & Youth

# Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>JETER, ARMINA | Program Number<br>000000952869307 | Program Type<br>FCC - Type B Home |
| Address<br>424 East 274th Street Euclid OH 44132 | | County<br>CUYAHOGA |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Renee Darling | Inspection Day<br>12/02/2024 | Begin Time 3:30 PM | End Time 5:00 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 9 | 5 | 0 | 2 | 3 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Armina Jeter | Mixed Age Group | 1 to 2 | |

Department of Children & Youth

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-19 Child Guidance
Code: The program staff is required to use appropriate behavior management techniques.

Allegation: Alleged that provider told a parent that she almost beat her child because the child pretended not to know her letters.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used inappropriate techniques when managing unacceptable behavior with children, in that the following number 10 was prohibited:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain children by any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.
15. Use prone restraints on a child.

Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/04/2025

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-19 Child Guidance
Code: The program is required to refrain from using prohibited discipline techniques.

Allegation: Alleged that provider put a child in the corner as punishment.

Determination: Substantiated

Ohio Department of Children & Youth

Findings: During the inspection, it was determined that a Child Care Staff Member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/04/2025

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-19 Supervision
Code: The program is required to supervise children.

Allegation: Alleged that a 16 year-old autistic male is in charge of the children.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended and not supervised, in that by a minor child within sight or hearing. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/04/2025

**Domain: 07 Diapering & Infant Care**

Rule: 5101:2-13-23 Diapering
Code: The program staff is required to change diapers immediately when wet or soiled.

Allegation: Alleged that child's diaper is not being changed when needed.

Determination: Substantiated

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number 1 below:

1. Diapers were not checked and immediately changed when needed.
2. Diapers not checked regularly.
3. Diapers not changed when found to be wet or soiled.
4. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 05/04/2025

Department of Children & Youth

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

### Low Risk Non-Compliances

**Domain: 01 Ratio & Supervision**

Rule: 5101:2-13-18 Attendance
Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the program for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number 7 below:

Ohio Department of Children & Youth

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed.
3. The record did not include the name of at least one child.
4. The record did not include the birth date of at least one child.
5. The record did not include the assigned group.
6. The record did not include the child's weekly schedule.
7. The record did not include the time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.
8. The original attendance record was not kept at the program for a period of one year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 04/02/2025