Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Amazing Kids Learning Academy Center LLC	Program Number 2180018386	Program Type Child Care Center
Address 5011 Chatterton Rd Columbus OH 43232		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Catherine Moerch	Inspection Day 02/18/2026	Begin Time 10:55 AM	End Time 11:55 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	3	0	0	3

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
School Age	School-Age to < 11 years	1 to 4	11:00am
School Age	School-Age to < 11 years	1 to 4	11:55am
Preschool	3 years to < 4 years	1 to 6	11:00am
Preschool	3 years to < 4 years	1 to 6	11:55am
Pre-k	4 years to < 5 years	1 to 8	11:00am
Pre-k	4 years to < 5 years	1 to 8	11:55am
Toddler	18 months to < 30 months	2 to 10	11:55am
Toddler	18 months to < 30 months	2 to 10	11:00am
Infants	0 to < 12 months	2 to 6	11:00am
Infants	0 to < 12 months	2 to 6	11:55am

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Code: The program administrator is required to have hours of availability to meet with parents and have the hours posted in a noticeable location.

Allegation: It was alleged that the administrator is not available or onsite during their posted hours of availability.

Determination: Substantiated

Findings: During the inspection, it was determined that the administrator's posted hours of availability were not accurate to their schedule and that they were not onsite during some of those hours. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/22/2026

Domain:10 Written Policies & Procedures

Rule: 5180:2-12-07 Written Program Policies and Procedures
Code: The program administrator is required to maintain and implement the parent handbook.

Allegation: It was alleged that the program was not implementing their written policies and procedures in that some families were not permitted to escort their child to their classroom.

Determination: Substantiated

Findings: During the inspection, it was determined the administrator was not responsible for maintaining or did not implement the policies and procedures detailed in Appendix B of this rule. Please submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/22/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Attendance Records
Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number(s) 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed. (Pre-k, Toddler)
3. The record did not include the name of at least one child.
4. The record did not include the birth date of at least one child.
5. The record did not include the assigned group.
6. The record did not include the child's weekly schedule.
7. The record did not include the time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.
8. The original attendance record was not kept at the program for a period of one year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/22/2026

Ohio Department of Children & Youth