Department of Education
Department of Job and Family Services

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>Balanced Family Academy of Dublin | Program Number<br>2190019347 | Program Type<br>Child Care Center |
| Address<br>6033 Perimeter Dr Dublin OH 43017 | | County<br>FRANKLIN |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Jada Hightower | Inspection Day<br>09/20/2024 | Begin Time<br>9:10 AM | End Time<br>10:25 AM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 3 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Monkeys | 4 years to < 5 years | 2 to 16 | |
| Tigers | 0 to < 12 months | 3 to 11 | |
| Bunnies | 18 months to < 30 months | 2 to 8 | |
| Piglets | 30 months to < 36 months | 3 to 9 | |
| Bears | 0 to < 12 months | 2 to 9 | |
| Beavers | 3 years to < 4 years | 2 to 18 | |
| Owls | 4 years to < 5 years | 2 to 16 | |
| Kangaroos | 30 months to < 36 months | 2 to 15 | |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:02 Safe & Sanitary Environment**

Rule: 5101:2-12-13 Sanitary Equipment and Environment
Code: The program is required to be kept clean to prevent an infestation of insects or rodents.

Allegation: Complainant alleges that the program was not kept clean to prevent an infestation by insects or rodents.

Determination: Substantiated

Findings: During the inspection, it was determined the program was not kept clean to prevent an infestation by insects or rodents. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 11/06/2024

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

## Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**