Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Excel Academy	Program Number 2210023970	Program Type Child Care Center
Address 24600 Lake shore blvd Euclid OH 44123		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/21/2026	Begin Time 10:30 AM	End Time 11:15 AM	Reviewer: RENADA FITCH

Summary of Findings			
No. Requirements Verified 7	No. Requirements with Non-compliances 4		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 3	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Older Toddlers		1 to 6		10:40 am
Infant/ Toddler		2 to 5		10:30 am
PS		1 to 7		10:35
Yellow School Age		1 to 18		10:30 am
Blue School Age		1 to 19		10:35 am/ ratio observed out

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code:

Allegation: It was alleged that the program used inappropriate guidance and management techniques.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to onsite conducted, which did include staff interviews.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Ratio
Requirement: The program is required to maintain the appropriate staff to child ratio for each group served.
Finding: During the inspection, a ratio of 1 child care staff member(s) for 19 children was determined to have occurred for the school age group.
The following was observed: 1 staff member had 19 children in their care.
Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/09/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Attendance Records
Requirement: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.
Finding: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule.
The following was observed: the tracking method was not kept current as children arrived.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/09/2026

This section includes other rule violations that are observable and/or based on facts.
Domain: **02 Safe & Sanitary Environment**
Rule: 5180:2-12-20 Cots and Napping - Equipment and Environment
Requirement: The program is required to provide enough cots or mats for each child in attendance to be assigned their individual cot/mat. Cots and mats must be firm, resilient, and in good condition.
Finding: During the inspection, it was determined that cots or mats did not meet the requirements.
The following was observed: a child was sleeping at the table.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.