Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Happy Hearts Learning Academy	Program Number 2250032985	Program Type Child Care Center
Address 1314 Brice Road Reynoldsburg OH 43068		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/18/2026	Begin Time 8:30 AM	End Time 11:10 AM	Reviewer: BEVERLY JAMES
Inspection Date 09/10/2026	Begin Time 10:00 AM	End Time 11:30 AM	Reviewer: BEVERLY JAMES

Summary of Findings			
No. Requirements Verified 14	No. Requirements with Non-compliances 2		No. Requirements Compliant 12
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
School Age	School-Age to < 11 years	1 to 2		Day 1 10am
Preschool	3 years to < 4 years	1 to 3		Day 2 PS and SA combined 10:50am

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 00 License & Approvals

Rule: 5180:2-12-18 License Capacity
Code:

Allegation: Program is caring for more children than the current license capacity.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to the lack of evidence found through interviews with childcare staff members and administrator, classroom observations, and document review (attendance sheets).

Risk Level:

Domain: 08 Staff Files

Rule: 5180:2-12-08 Staff TB Screening Requirements
Code: The program is required to have every employee provide evidence of tuberculosis (TB) screening prior to the first day of employment.

Allegation: The program does not have every employee provide evidence of tuberculois (TB) screening prior to the first day of employment.

Determination: Substantiated

Findings: In review of the staff records, it was determined that the tuberculosis (TB) screening for employees did not meet the requirement.
The following was observed:
• A TB screening was not on file prior to the first day of employment.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/10/2026

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Ohio Department of Children & Youth

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection